



## Release Notes

Email Manager 6.1.6



## Version Management

### Version History

Version	Date	Author	Distribution
1.0	10 August 2016	J Davis	Service Release

### Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

## Table of Contents

1	Introduction .....	4
1.1	Overview of changes.....	4
1.2	Important Upgrade Considerations.....	4
1.3	Prerequisites.....	4
1.4	Supported Platforms .....	4
2	Client Installation .....	5
3	Updates included in Email Manager 6.1.6.....	5
3.1	New Features .....	5
3.2	Enhancements .....	5
3.3	Fixes.....	5
4	Known Issues.....	6
5	Issue and Problem Reporting .....	6

# 1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.6.

## 1.1 Overview of changes

Email Manager 6.1.6 is a service release for Email Manager 6.0. This main purpose of this release is to include fixes for reported issues. See the 'Updates included in Email Manager 6.1.6' section of this document for further details.

## 1.2 Important Upgrade Considerations

There are some important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.1.6 Delphi client <i>will not be</i> updated for this release.	n/a

## 1.3 Prerequisites

Email Manager 6.1.0.

## 1.4 Supported Platforms

Email Manager 6.1.6 has been tested and is supported on the following:

### Client

- Windows 7<sup>©</sup>
- Windows 8<sup>©</sup>

### Other

- Email Manager 6.1.6 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer must be installed on the client machine

## 2 Client Installation

This upgrade will be applied automatically and no user action is required. The client application will be updated when the system is next accessed following the upgrade. All fixes will be available as soon as the update is complete.

Note that some changes were introduced in Email Manager 6.1.5 to enhance the security of the install and upgrade process. See the Email Manager 6.1.5 Release Notes for full details.

## 3 Updates included in Email Manager 6.1.6

### 3.1 New Features

There are no new features in Email Manager 6.1.6.

### 3.2 Enhancements

There are no enhancements in Email Manager 6.1.6.

### 3.3 Fixes

The following section details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM028431	An issue with EM event processing has been fixed.
#PM028443	An issue has been fixed where in certain circumstances an error could occur with the Display Preview function in the Send a Message module.
#PM028452	An issue has been resolved where the IP security check mechanism, designed to prevent brute force attacks, was locking the system more often than it should.

## 4 Known Issues

No new known issues were identified in Email Manager 6.1.6. See Existing Known Issues in the [Alterian product help](#) for further known issues.

## 5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:  
<https://alterian.atlassian.net/>.